

Facilities Management Employee Council Notes
Thursday, March 14, 2024

Attendance

Council members: Christine Alencar, Tabitha Ford, Ashley Grooms, Corey Poole, Randy Campbell, Les Givens, Michael Minor, Jon Bruneau, Marcus Ditta, (*for J.R. Richardson*), Chelsea Reynolds, Hugh McGhee,

Invited Guests: Scott Silsdorf, Director of Parking & Transportation, Jess Wenger, Environmental Projects Manager, FM P & T Committee Representative, and Mark Stanis, Director of Capital Construction and Renovations, FM P & T Committee Representative

FM Guests: Elsa Burnette, Jane Centofante, and Lori Mohr Pedersen

Agenda

1. Welcome & ice breaker Question
2. Special guests: Scott Silsdorf, Parking & transportation, Mark Stanis + Jess Wenger, FM
3. HR Questions with Elsa Burnette

Christine opened the meeting welcoming Scott Silsdorf, Jess Wenger, and Mark Stanis as well as council members.

Individuals going around the table introduced themselves, including their name, number of years at UVA, current role, and favorite dessert.

- Scott shared a broader introduction.
 - He earned a B.S. in Architecture from UVA in 1991
 - He served in the US Navy
 - Scott completed a MS in Transportation Engineering, City & Regional Planning in 1998.
 - He spent several years teaching in Japan.
 - Scott served 10 years in a similar position at Old Dominion University,
 - Scott has been Director of Parking & Transportation at UVA since August 2023.
 - P & T is under the Office of Business Services

Scott shared a prepared PowerPoint presentation which can be seen at the end of the document. Along with the slide deck the following information was shared by Scott to help the council understand how the Parking and Transportation Department operates.

The following notes were compiled by Jane Centofante and Lori Mohr Pedersen from Scott's presentation.

- P&T does not receive any funding from the state.
- The FY 2023 budget was \$24.6 M and 44% of was parking fees.

Operating Expenses by Source – Slide 13

- The Transfer to Reserves/Reserve fund used to pay for items such as vehicle replacements and new garages.
 - New garages are funded by P & T.
 - The new Fontaine garage is \$51 million for 1,200 spaces, at a cost of approximately \$40,000 per parking spot.
 - A new North Grounds garage is in the design, construction planning stage.
- Staffing cost (versus Salary & Benefits) is for extra staff like RMC that work special events. This cost is expected to go down next year due to some changes being implemented.
- The Debt Service pays off past loans i.e. currently they are still paying off cost of building Emmet-Ivy Garage.
 - Building is limited to only so much at a time because there is a UVA requirement that P&T can only have a certain percentage of their budget as debt service.

P&T By the Numbers – Slide 14

- Although there is a breakdown between Health System and Academic parking spaces here, some Health System staff use parking spaces considered “Academic” such as in the commuter lots so this distinction has less meaning.
- Transportation
 - Buses - currently 37 in fleet
 - Daily academic ridership is probably over 10,000 now; Health System ridership is probably closer to 3,600.
 - UVA P&T is compatible in size to Charlottesville Area Transit (CAT) in terms of fleet and riders, we probably carry more riders than CAT and we operate in a smaller geographic area.

Transportation Services – Slide 15

- P&T funding CAT trolley in exchange for free ridership for UVA riders although CAT is currently free for all (even outside of UVA) through at least June 2026.
- Afton Express – there is currently a small fee per ride, but next year it will be going fare free for UVA riders as P&T will be funding that.
- Carpools should really be on left-hand column under P&T Programs instead of under Supported Services.
- Scott and his team are currently having meetings about how Charlottesville-Albemarle Transportation (CAT) and University Transit Service (UTS) can work closer together.
- JAUNT service that travels from direct points of service (i.e. home to a store) cost a small fee, but JAUNT Connect that travels fixed routes are free.

Parking on Grounds – Slide 16

- This refers to Academic areas only.
- P&T is in the discovery phases of changes to our short term/temporary parking options.
- Park Mobile has about 1,000 uses daily. It is by license plate only, no identifying information is captured therefore, there is no known information about who is using it, or how they are in terms of relationship to UVA.
- All new parking lots will be in structured parking garages versus flat parking lots which have higher costs.

Garage Parking Cost Comparisons – Slide 17

- The annual cost of garage parking across Virginia institutions, these comparisons are for academic areas not health systems. It is hard to compare across schools because there are different pay structures.

Adding Parking Capacity – Slide 18

- Fontaine Parking Garage will be breaking ground soon, that will accommodate those parking in the Emmet-Ivy Garage. New UTS service will service Fontaine garage area.
- The North Grounds Garage, to be located directly across from the Softball Stadium where Copeley housing is currently located, will include a new transit station hub. The P&T team is still working on the design documents that will need Board of Visitors approval.
- This will serve as a commuter hub for anyone parking in the John Paul Jones area, bus service will leave from the hub versus from various stops in the area. It will include an indoor waiting area and possibly a space for events, but the exact design is still in flux based on costs.

Commute Club

- In the next month or month after, we will be launching the Commute Club, which was a Hoos Making an Impact contest winner.
- It's like the Hoos Well rewards program but for Parking & Transportation.
- If you can get to Grounds in an alternative way other than driving alone then you can get rewards.

Council members brought up the topics for discussion and concern.

- FM has employees that work throughout Grounds and outside normal business hours, some in HSPP. Sometimes the buses are late, and there have been times when tickets have been issued at questionable times.
- If those working snow detail should get a parking ticket reach out to Mark Stanis who will work with P&T to get it resolved.
 - Council members had previously discussed that snow detail workers may have a designation in Workday that could be loaded into the P&T system therefore showing P&T employees that certain vehicles should not be ticketed on certain days / in certain situations (like snow detail) but we ruled that out as an option because Workday designations are not always accurate
- FM vehicles should not park on sidewalks, fire lanes or in designated ADA spots. If tickets are received payment is the responsibility of the employee.
- On days of special events if parking or access is needed for FM employees contact P&T for special permitting.
- P&T are in discussion regarding combining some lots that some spaces remain available.
- When there is not a parking spot available in the lot you a paid reserved parking permit, you can call P&T at 434-924-7231 and they will identify a nearby parking option.
- P&T is investigating a new operating system, TEMPO.

Respectfully submitted by:

Lori Mohr Pedersen

Agenda

FM

*Employee
Council Meeting*

*March 14th,
2024*

1. WELCOME & ICE BREAKER QUESTION

2. SPECIAL GUESTS:

SCOTT SILSDORF, PARKING & TRANSPORTATION

MARK STANIS + JESS WENGER, FM

3. HR QUESTIONS WITH ELSA BURNETTE

Introductions & Ice Breaker:

- Name
- Number of years with the University
- Current role
- What is your favorite dessert?

Facilities Management Basics:

- ~20k employees at UVA, ~1,200 are FM
- Shifts start and end around-the-clock, majority at 7am – 3:30pm (~100 employees confirmed working outside this “normal” shift)
- Some employees earning <\$42k / year

Parking & Transportation talking points:

- FM employee schedules (shift workers arriving very early or leaving very late, etc.)
- Front-line work (snow detail and more; is there a way to avoid snow detail workers getting ticketed when they park where they are instructed to park by supervisors?)
- Lower income (is it time to increase supplemental benefit? Ask HR)
- Suggestion to base parking fees on employee salary or years served:
 - Example: Those making \$100,000 or more annually pay full price. Employees making less than \$100,000 annually pay on an income-based scale. The less the employee makes, the less they would pay for parking. Any shortcoming in funds made up by employees making over \$100,000 per year?
 - Parking rates would decrease as years of service increase, like how paid leave increases with years served.
- Church lot and game day impacts (challenges / barriers for some employees reaching their vehicles on time to vacate spaces they have already paid for)
- Desire for direct bus line between JPJ or EIG lots that would allow FM employees to park in an affordable lot and arrive to the FM “yard” quickly and reliably.
- Multi-Day Permits must be consecutive days. “Non-consecutive days would be great.”

Parking & Transportation talking points:

- Project Site Parking
 - Not enough spaces for FM vehicles around grounds to safely park
 - Currently prohibited the use of all sidewalks for project site parking. “...Loading dock of Mechanical Engineering can only be accessed by Engineers Way. Too many job sites are far away from reasonable parking. We create far less of a hazard by parking on a sidewalk near the site a single time, than by walking a long distance past students with multiple loads of tools and building materials.”
 - How many FM vehicles are on the roads of the UVA campus each day compared to how many parking spaces are there for FM vehicles?
 - More parking for FM vehicles would alleviate ticketing of state / FM vehicles.
- Short-term passes vs. monthly / long-term passes (short-term appears to be more affordable; this seems counterintuitive)
- General communications
 - Newsletter options?
 - Social media?
 - P&T phone going to voicemail; challenges reaching a person to help with a parking issue

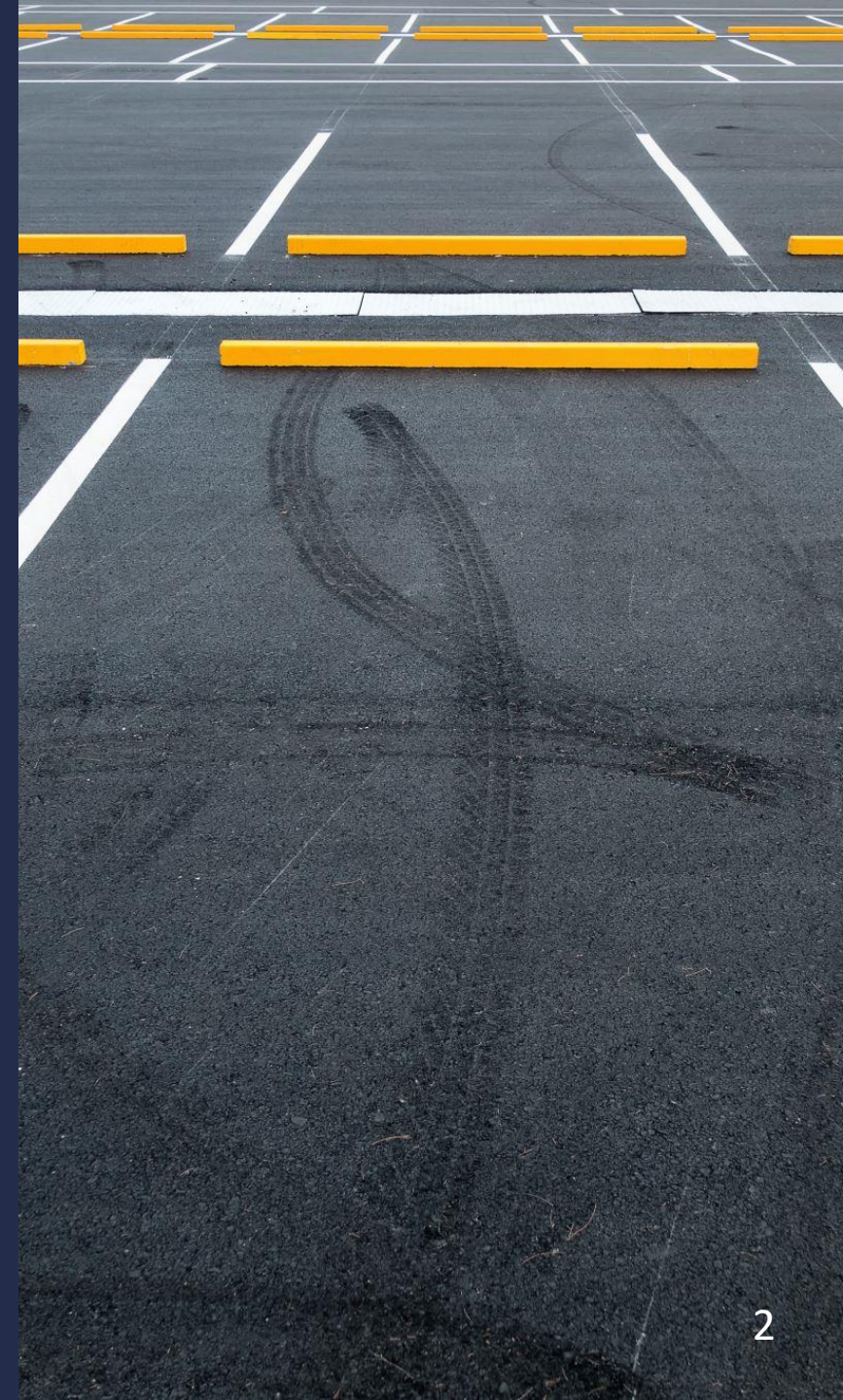


UVA PARKING & TRANSPORTATION

MARCH 2024

KEY QUESTIONS

- Why do I have to pay to park on Grounds?
- How do parking rates at UVA compare to other universities and local parking locations?
- What are you doing to address the demand for parking on Grounds?

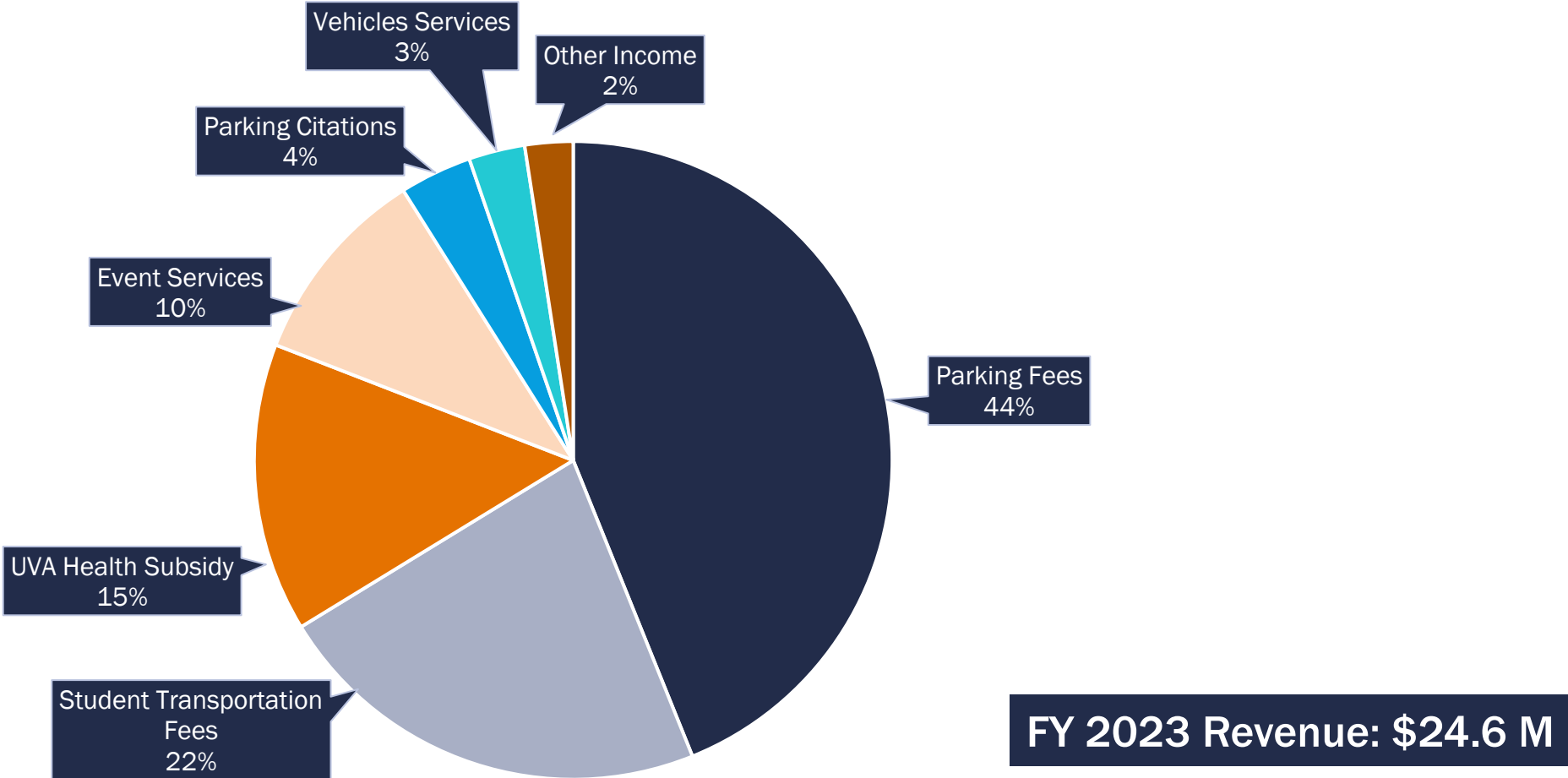


SELF-SUFFICIENT SERVICE MODEL

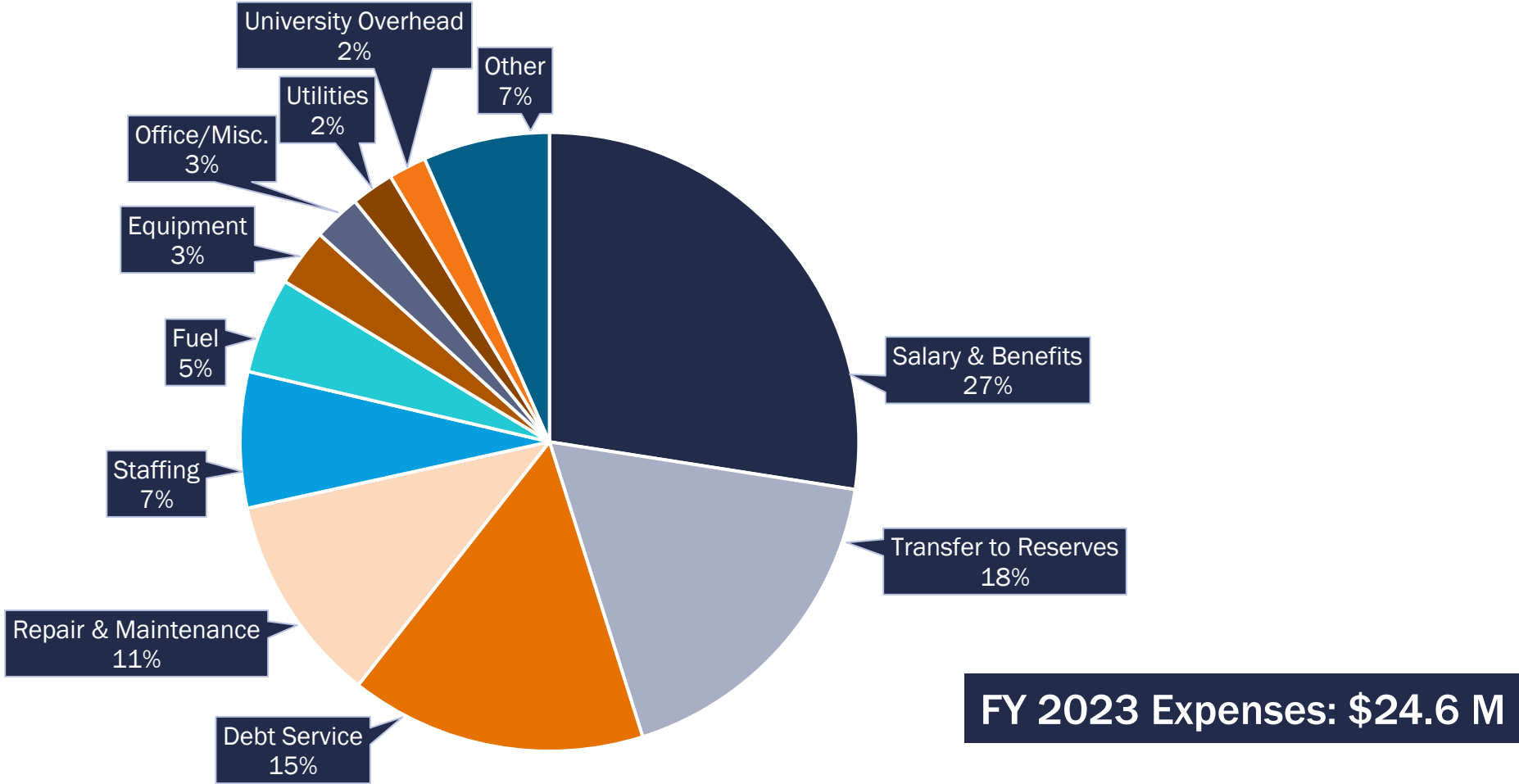
The Department of Parking and Transportation's primary funding sources are Board-approved student fees for transit services and department-established user fees for parking through permits.

Our services generally do not receive any funding from other sources. The department receives no state funding and is responsible for all operating and capital costs.

OPERATING BUDGET BY SOURCE



OPERATING EXPENSES BY SOURCE



P&T BY THE NUMBERS

PARKING

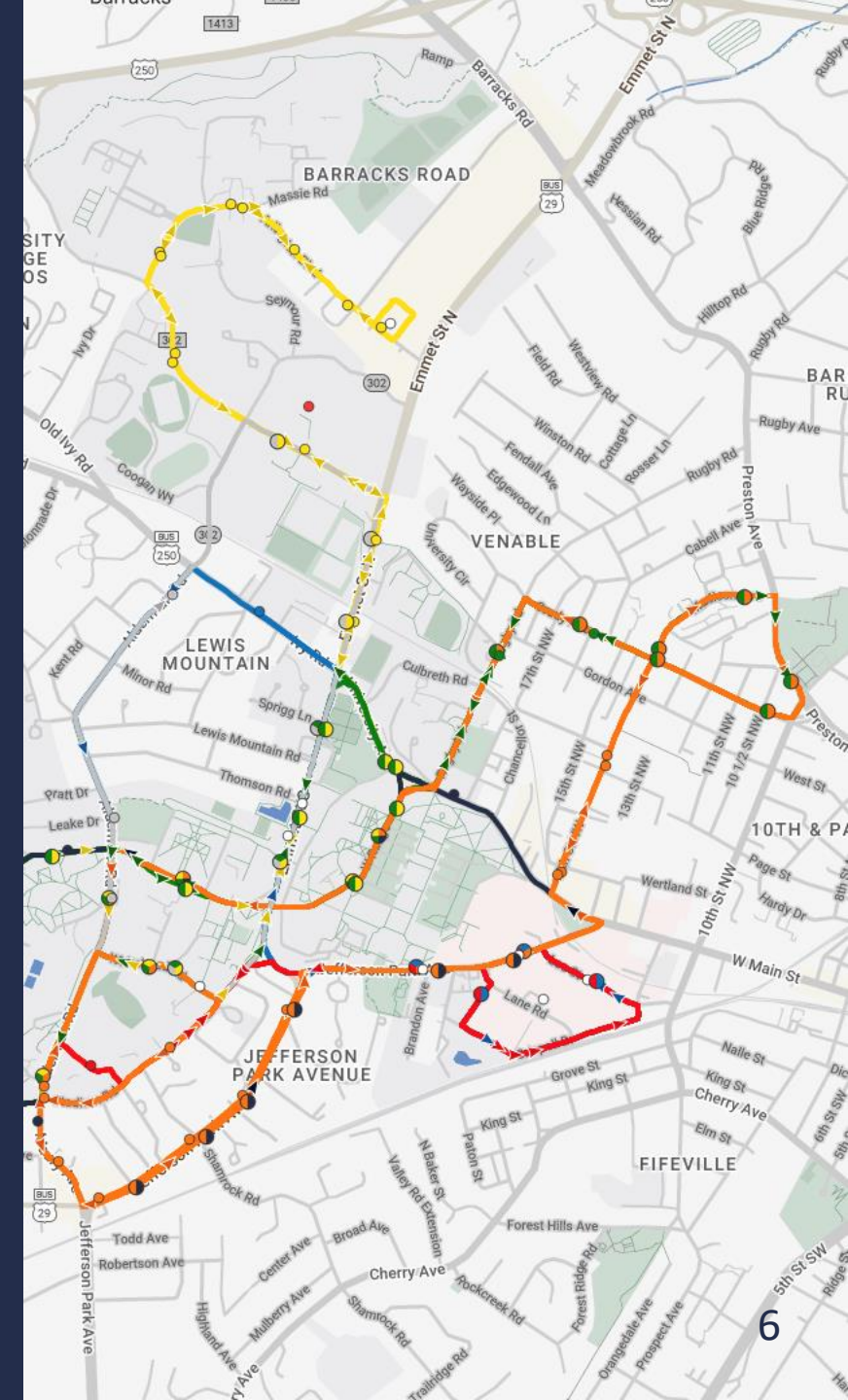
- Parking Spaces 18,959
 - Academic – 11,366
 - Health System – 7,593

TRANSPORTATION

- Fixed Routes – 7 daily routes
- Buses – 41 in fleet
- Daily Ridership: 9,400 passengers
 - Academic – 6,000
 - Health System – 3,400

EVENT SUPPORT

- UTS Charter Service
- Parking Lot Reservations



TRANSPORTATION SERVICES

HOW PEOPLE GET TO GROUNDS AND MOVE WHILE HERE



P&T PROGRAMS

- University Transit Services
- OnDemand
- DART
- Micromobility
- Charter Services

SUPPORTED SERVICES

- Jaunt Regional CONNECT Services
- Afton Express Regional Transit
- Charlottesville Area Transit (CAT)
- Vanpools
- Carpools

PARKING ON GROUNDS

Parking Permit

- Assigned and priced by location
- Reserved locations \$768 – \$996
- Waitlist for high-demand locations
- Commuter options \$360
- Short-term / Temporary Options

Daily Parking via ParkMobile

- 30 locations across Grounds
- Average 1,000 uses daily



GARAGE PARKING COST COMPARISONS

Monthly Cost of Garage Parking in Charlottesville	
Location	Monthly / Annual Cost
UVA Health System (Reserved)	\$130 / \$1,560
UVA Culbreth Garage	\$70 / \$840
Water Street Garage (General)	\$140 / \$1,680
Water Street Garage (Reserved)	\$160 / \$1,920
14th Street Garage (M-F)	\$170 / \$2,040

Annual Cost of Garage Parking Across Virginia Institutions		
Institution	Permit Minimum Cost	Permit Maximum Cost
UVA (Academic)	\$360	\$996
W&M	\$170	\$499
ODU	\$144	\$1,224
GMU	\$230	\$870
VCU	\$444	\$1,332
Virginia Tech	\$420	\$420
JMU	\$57	\$592

ADDING PARKING CAPACITY

Fontaine Research Park

- 1,250 spaces
- Anticipated Opening: Late Fall 2025
- Accommodates Health System commuters and the Manning Institute of Biotechnology

North Grounds near JPJ Arena

- 1,030 spaces
- Anticipated Opening: Late 2026
- Adds commuter parking and replaces Emmet/Ivy Garage use for events



Rendering of the Fontaine Research Park Garage

COMMUTE CLUB – Coming Spring 2024

Commute Club is P&T's latest initiative to encourage alternate ways of commuting to Grounds. Through rewards and other benefits, we hope to alleviate the current strain on our parking infrastructure while helping to reach UVA's Climate Goals.

The new platform will assist commuters with learning about alternative transportation options, finding rideshares, tracking their commute for rewards, and purchasing daily parking (when needed).

- This program is the “Hoos Making an Impact” winner of February 2023
- Development and software testing are currently underway

THANK YOU!



Parking and Transportation